

The background features a dark blue gradient with a subtle pattern of small white dots. Overlaid on this are several circular elements: a large scale on the left with numerical markings from 140 to 260, and several smaller circles with dashed lines and arrows, suggesting a technical or scientific theme.

TEACHING IN THE DIGITAL REALM:

The Roles and Tools of an Online Instructor

By Caity Kelly
*PIE Graduate Program Assistant/
ISLT Master's Student*
cnk14@fsu.edu

AGENDA

- Discuss the various roles of an online instructor.
- Explore the theoretical and practical applications of each role.
- List digital tools for teaching/learning.

THINK ABOUT IT...



What are the jobs of
an online instructor?

CLEARING UP A FEW THINGS...

- Successful Online Class \neq “Converting” Face-to-Face
- Not all online courses are self-sufficient/operate in the same manner
- Online courses are not necessarily “easier” iterations of their face-to-face counterparts
- Some online courses have face-to-face components, in which case they are hybrid courses

ROLES OF AN ONLINE INSTRUCTOR

A great article available through the FSU Library Database:

Liu, X., Bonk, C. J., Magjuka, R. J., Lee, S. H., & Su, B. (2005). Exploring four dimensions of online instructor roles: A program level case study. *Journal of Asynchronous Learning Networks*, 9(4), 29-48. Retrieved from <https://pdfs.semanticscholar.org/75a1/b1d56196fcc9a75a41af1b13aabfc5423b16.pdf>

- Explores student and faculty perceptions of online instructor responsibilities
- Discusses online instructor roles in 4 dimensions
- These dimensions are **NOT** exhaustive—they are a framework for our thinking
- These can be helpful for course planning and philosophy statements

ROLE 1 - PEDAGOGICAL

Theoretical Concepts	Practical Applications
<ul style="list-style-type: none">• Demonstrating mastery of the content and methods of teaching• Fostering critical thinking and facilitation versus lecturing• Using specific strategies to help learners achieve learning goals (alignment)	<ul style="list-style-type: none">• Stay updated on your content and resources• Use facilitator techniques to guide student thinking (providing resources, asking critical thinking questions, giving feedback on assignments and discussion boards)• Ensure that materials, activities, and assessments align with your course and module objectives

ROLE 2 - MANAGERIAL

Theoretical Concepts	Practical Applications
<ul style="list-style-type: none">• Providing learners with clear direction• Ensuring easy accessibility to materials• Using a logical organization• Fostering an environment of open, productive discussion	<ul style="list-style-type: none">• Write clear, thorough instructions for all activities and assignments—use multiple sets of eyes• Check each unit to ensure that links function and files are downloadable—take note of browsers• Arrange course content in a way that is logical—Canvas modules are great for this• Do not dominate discussions but make your presence known—modeling may be helpful

ROLE 3 - TECHNICAL

Theoretical Concepts	Practical Applications
<ul style="list-style-type: none">• Incorporating course technologies support teaching and learning endeavors• Providing full support for course technologies	<ul style="list-style-type: none">• Avoid using “technology for technology’s sake” – alignment is key• For any technologies used in the course, link to tech support, privacy statements, and accessibility statements• Technology Acceptance Model—Perceived usefulness and perceived ease-of-use are important factors in technology implementation• Model citation: Davis, F. D.; Bagozzi, R. P.; Warshaw, P. R. (1989), "User acceptance of computer technology: A comparison of two theoretical models", <i>Management Science</i>, 35 (8): 982-1003, doi:10.1287/mnsc.35.8.982• More information on TAM: https://en.wikipedia.org/wiki/Technology_acceptance_model#CITEREFDavisBagozziWarshaw1989

ROLE 4 - SOCIAL

Theoretical Concepts	Practical Applications
<ul style="list-style-type: none">• Fostering a learning community• Establishing rapport• Preventing isolation	<ul style="list-style-type: none">• First week activities are key—use instructor/student introductions and ice breakers to establish connections• Provide at least one response to each student for participation—even if it is as simple as “Great work!”• Analyze your learners to figure out the best way to balance your discussion forum presence• Ensure that discussion rules/guidelines are followed (think back to your managerial role)• Encourage reflective conversation on how students have grown in their learning throughout the course• Employ “check-in” techniques

What tools are at my disposal for teaching in the digital realm?



Image Source:

<https://commons.wikimedia.org/wiki/File:Tools.svg>

DIGITAL TOOLS

Canvas (FSU LMS)

- Majority of the roles accomplished through LMS setup
- Lynda.com offers great tutorials

Canvas Conferencing/Zoom

- Great for synchronous activities/check-ins
- Use with caution; attendance can be poor

Google Docs/Slides

- Perfect for collaboration work

Flipgrid

- Great way to establish rapport through seeing your learners
- Achieves many higher-level learning objectives

Voicethread

- Similar to Flipgrid but allows for longer recording and commenting on specific portions of presentations

Canva

- Easy, free tool for designing media

Wix

- Easy, free website developer tool; great for hosting content

Lockdown Browser App

- Integrate browsing restrictions for at-home online exams

Open Educational Resources (OER)

- Canvas includes an OER app
- Great for utilizing teaching materials that use freer licensing such as public domain or creative commons

Note: You may need to fill out forms to request integration of these apps prior to beginning your course

CRITICAL THINKING ACTIVITY: ACHIEVING HIGHER-ORDER LEARNING THROUGH DIGITAL TOOLS

- Think of a teaching topic. It can be any audience and any topic/teaching context, from your own area of expertise or simply a topic that interests you.
- What digital tools might you use to create a meaningful learning activity or assessment for that topic? Try to think of something that fosters critical thinking
- You might select a tool off the “Digital Tools” list or, if you have one that is not on the list, please feel free to share it



The End